

# STEELCRAFT®

## Chino Service Center Lead Times



Date: May 02, 2024

Subject: Weekly shipping schedule for orders received the week of May 06, 2024

The chart below lists the average lead-times demonstrated from the West Coast Regional Service Center to target a 98%+ on time delivery. Actual lead-times may vary and will be noted on the order acknowledgement taking into consideration final information date, complexity and quantities of material ordered. Thank you for your continued support.

*This is a weekly update. An updated schedule will be sent next week at a similar time.*

Product Category	Current Week Lead-Times*
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Frames	
Stock frames and parts	1-2 days
Custom frames	2 weeks
Modified frames	1 week
**Specialty frames - 12ga, Kerf, Thermal Break, etc.	8 weeks

Doors	
Stock doors	1-2 day
Modified doors	1 week
**Express Custom Doors (OEW only)	5 days
**Rapid Doors – seam welded add 3 weeks - Seam welded add 3 weeks - Lights and Louver Preps add 1 week	7-8 weeks
**Non-Stock Falcon Doors	7-8 weeks
**Custom Doors	7-8 weeks
**Paladin with Von Duprin WS99 or Schlage Multi-point Add 3 weeks for exit pairs	7-8 weeks
**Paladin - all other approved hardware Add 3 weeks for exit pairs	7-8 weeks
**Finish paint and Graintech	8-9 weeks

Note: OEW is the preferred method of ordering. All faxed or emailed orders will add at least 5 days of additional lead-time for processing depending on order type and size.

\*\* Items shipping from Blue Ash, Ohio. Lead-Times listed are factory lead times + 4 day cross docking.

For larger quantities please contact Customer Care for a better estimate on time.

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